## Sage 50 Manufacturing and ESET

**Communication issues Fix** 

We have recently discovered problems between Sage 50 Manufacturing and ESET antivirus. The problem discovered is that ESET slows down the speed data is transferred from a networked drive to your sage system meaning that tasks of high demand such as running maintenance routines or viewing stock quantity breakdown can take a long time or even crash the program.

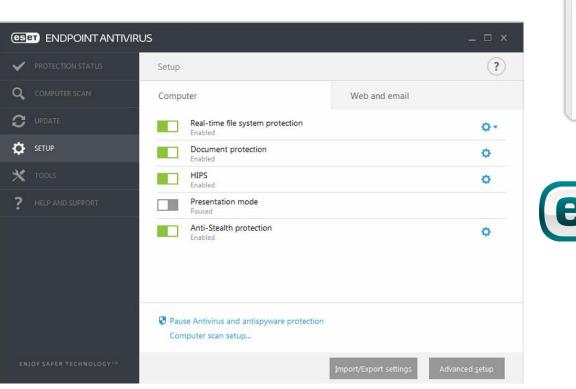
In order to get around this a feature needs to be disabled as explained below.

(Note: Turning off this feature will not affect your antivirus protection in any way, it will just stop local machines from scanning network drives, which will be scanned by the server.)

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## BUSINESS SYSTEMS

Learn how to solve the connection issue caused by ESET that can cause the data transfer from a networked drive to slow.



1. Open ESET



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2. Click on the Cog icon next to "Real Time Protection" and select "Configure" from the drop down list:

Comp	uter	Web and email		
	Real-time file system protection Enabled		<u>۰</u> -	
	Document protection Enabled		Configure Edit exclusions	
	HIPS Enabled		٥	
	Presentation mode Paused			
	Anti-Stealth protection Enabled		٥	

3. Expand the basic column and under "Media to Scan" you will see "Network Drives", untick this option:

	BASIC		
	Start Real-time file system protection automatically	×	0
	MEDIA TO SCAN		
	Local drives	×	0
	Removable media	×	0
	Network drives	×	0
	SCAN ON		
	File open	×	0
	File creation	×	0
	File execution	× .	0
	Removable media access	×	0
	Computer shutdown	×	0

4. When done click ok and you can then exit out of the ESET panel and the problem should now be solved.

For further information please contact Red Business Systems www.redbusinesssystems.com Tel 01242 516885

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