

Sage 50 Manufacturing and ESET

Communication issues Fix

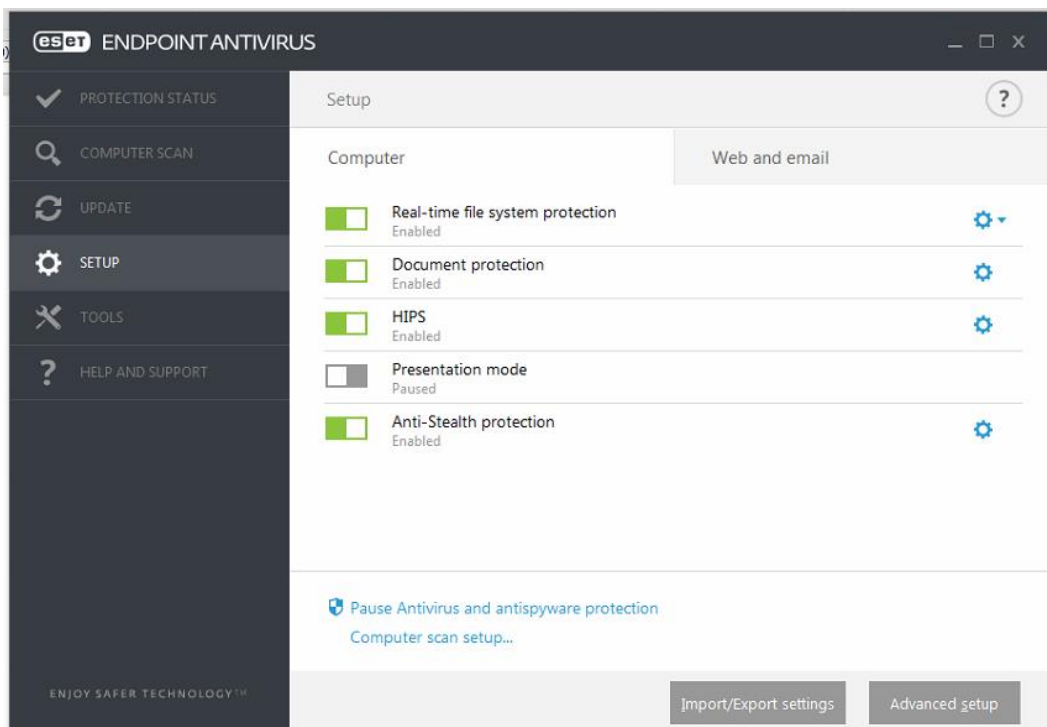


We have recently discovered problems between Sage 50 Manufacturing and ESET antivirus. The problem discovered is that ESET slows down the speed data is transferred from a networked drive to your sage system meaning that tasks of high demand such as running maintenance routines or viewing stock quantity breakdown can take a long time or even crash the program.

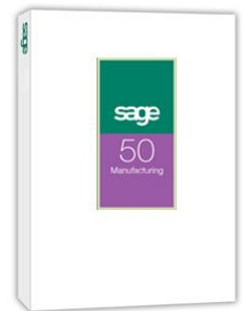
In order to get around this a feature needs to be disabled as explained below.

(Note: Turning off this feature will not affect your antivirus protection in any way, it will just stop local machines from scanning network drives, which will be scanned by the server.)

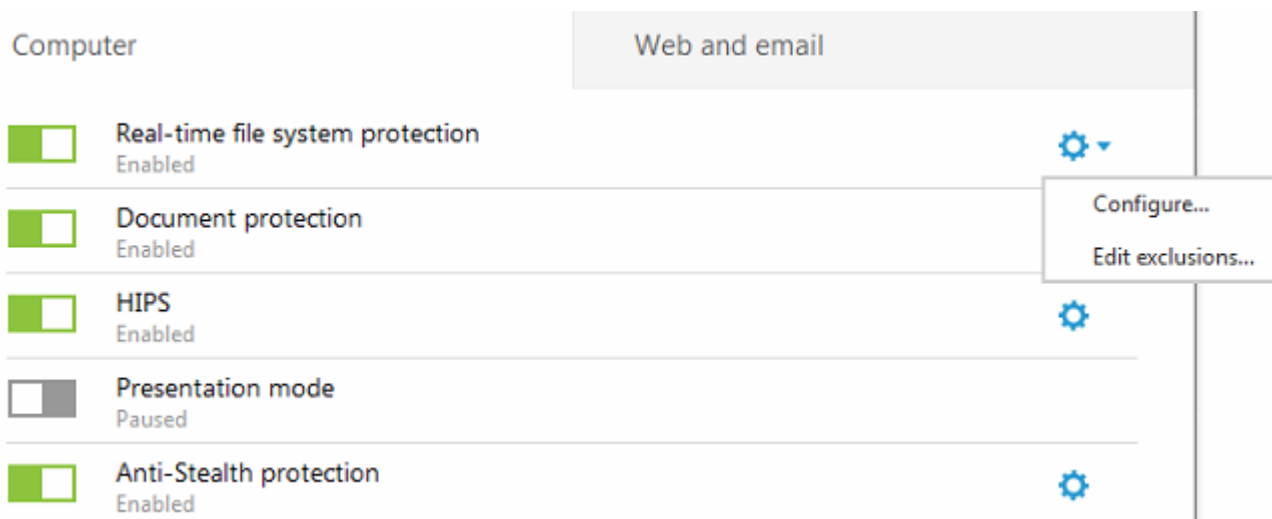
1. Open ESET



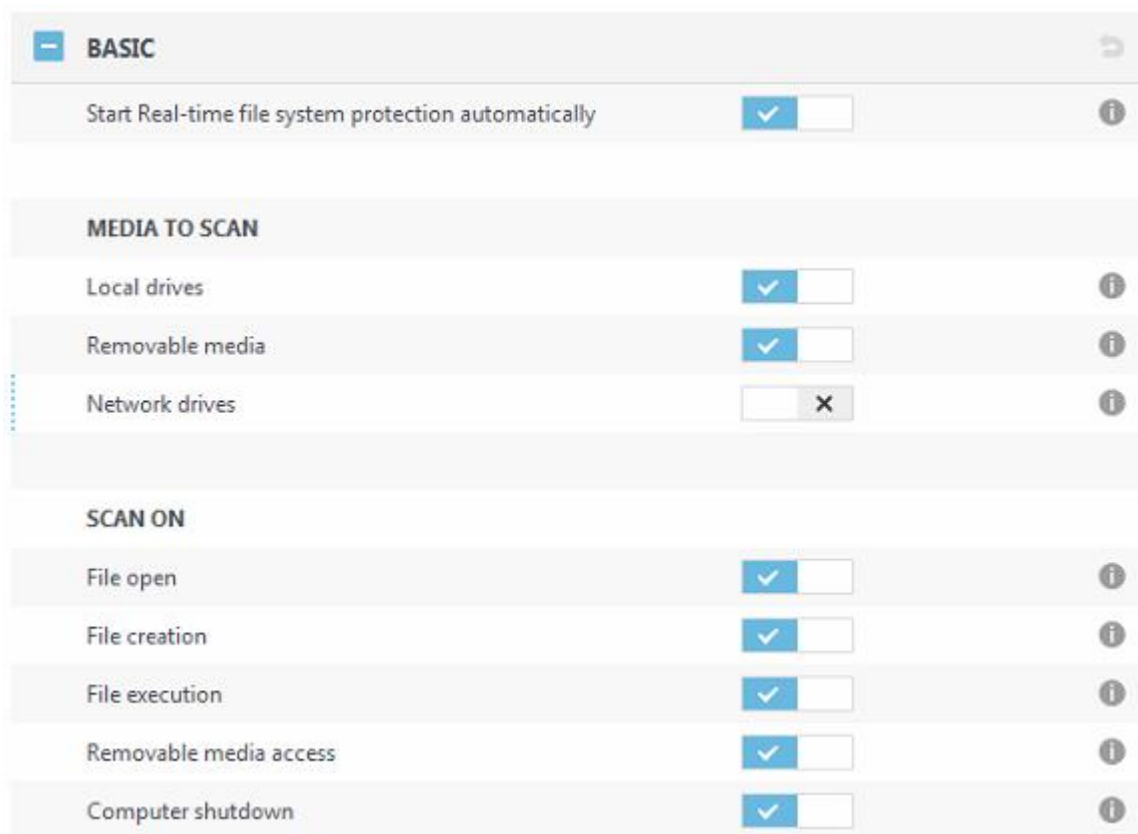
Learn how to solve the connection issue caused by ESET that can cause the data transfer from a networked drive to slow.



2. Click on the Cog icon next to “Real Time Protection” and select “Configure” from the drop down list:



3. Expand the basic column and under “Media to Scan” you will see “Network Drives”, untick this option:



4. When done click ok and you can then exit out of the ESET panel and the problem should now be solved.

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